

## GENERAL BOOKING TERMS AND CONDITIONS

### Booking:

When booking by telephone or online, you have 7 days to send us your deposit. After this period, the booking will be automatically cancelled. The booking is only confirmed upon receipt of the fully completed and signed booking contract, accompanied by a deposit of 30% of the total cost of the stay (excluding tourist tax) plus the non-refundable booking fee. It will only be final upon receipt of a written confirmation from us, to be presented on the day of your arrival. The balance of the booking must be paid 30 days before the start of your stay. Any changes to the booking must be notified before the day of arrival. In the event of an inaccurate declaration, the contract will be automatically terminated and the sums paid will be retained by the campsite. For all stays from 01/01/2025, a waste disposal charge of 0.50 cents per person per night will apply.

### For any cancellation of a stay:

Prior to the arrival date, any payments (deposits, balances) made and booking fees will be retained by the campsite and will under no circumstances be refunded. Therefore, we advise you to take out cancellation insurance. The booking is personal: it is forbidden to sublet or transfer it to a third party.

### Late arrival:

You must notify the campsite of any delay in your arrival in order to retain your booking or pitch. If we have not heard from you within 24 hours of your scheduled arrival date, the management reserves the right to reallocate the booking. Any payments made will not be refunded.

### Late arrival or early departure:

No reduction or refund will be granted for any reason whatsoever.

### Payment methods:

Cash, cheques, holiday vouchers, credit card. Mobile homes, chalets and tents are available from 4.00 pm on the scheduled arrival day until 10.00 am on the day of departure at the latest. Outside the high season (July and August), early check-in and late check-out are possible subject to the manager's approval and payment of this option.

### Rental of accommodation (mobile home, chalet, canvas bungalow, etc.):

The rental price includes only the number of people specified in the booking contract (no additional guests are permitted during the stay), 1 vehicle, gas, water and electricity supplies, access to the swimming pool and playgrounds, and entertainment. No tents are permitted on the mobile home pitch.

Not included: pets must be kept on a lead and must never be left alone in the accommodation (must be microchipped and vaccinated; vaccination certificate required). Category 1 and 2 dogs, as well as cats and rabbits, are PROHIBITED. A second vehicle, bed linen, towels, booking fees, tourist tax and certain optional activities or one-off outings.

### Pitch hire:

The pitch is available from 2.30 pm to 12 noon at the latest; arrival and departure days are flexible, subject to availability and agreement with management.

### Campsite Rules and Regulations:

The Management is responsible for maintaining order and good conduct on the campsite; any serious breach of the campsite's rules and regulations may result in expulsion from the campsite and the automatic termination of the contract, and any sums paid will be retained by the campsite.

All visitors must report to reception before entering the campsite grounds and must pay a fee prior to their visit if they remain on the campsite for more than 2 hours. Vehicles must remain outside; access to the showers and swimming pool is not permitted. Visitors remain the responsibility of the camper who is hosting them

### Deposits (credit card, Swikly or cash):

When staying in a holiday rental, two deposits must be paid at reception on the day of your arrival (or paid in advance via the 'Swikly' platform): €200 to €400 for the rental and the key card, and €80 for cleaning (if the cleaning option has not been selected). These will be refunded within 6 days of departure, following an inventory check, verification that you have cleaned the property, and confirmation that the premises are in good condition. If, despite our checks, you notice any missing, faulty or broken items, please report this to us within 24 hours of your arrival. During a camping stay, a deposit of €25 for the magnetic card will be required and refunded on the day of departure upon return of the magnetic card.

### Insurance for your belongings:

It is your responsibility to take out third-party liability insurance, as well as insurance for your equipment, tent or caravan, as the campsite is not liable for any damage that may occur to them.